



VITRUVIANTM
by **POLIQVIN GROUPTM**

VITRUVIANTM SYSTEM GUIDELINES

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Guidelines & Support

- **Internet Environment:** The best possible Internet Environment for Vitruviant™ is as recent of a computer or mobile device. Vitruviant™ is optimized for specific browsers and we highly recommend using these browsers whenever possible.
 - Firefox Version 25,
 - IE 9 Version 9.0, IE 10
 - Chrome Version 31
 - Safari for iPad 2
- **Internet Connection:** The more secure your Internet connection is, the easier it will be to use Vitruviant™ and less likely you will lose connection. Vitruviant™ is a dynamic system, meaning that any options you choose have variables dependent on that choice. If your connection is unstable, it may take longer than normal to process the information.



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- **System Timeout:** Vitruviant may time out of your session after 60 minutes. This means if there is no activity within the pages, the system will automatically log out out. If you do not save your information, it will be lost.
- **Issues/Errors:** If you run into any errors or issues while using Vitruviant™, please make sure to take a screen shot and send it to Vitruviant™ Support with the browser you were using and any other information you can give to help us solve any problems.
- **Vitruviant™ Support:** For general questions, subscription information or system errors, please contact our support team by email (software@poliquingroup.com) or by phone +1 (401) 885-4070, Monday-Friday 10:00am-4:00pm EST.

